

**Amendment-II**

**Subject:** Empanelment of strategic partners for the implementation of Integrated Health Management System projects for the period of 5 years.

**EOI No:** HSCC/IT/EOI/2024-25/05 dated 15/07/2024.

This has reference to above EOI for Empanelment of strategic partners for the implementation of Integrated Health Management System projects, the following amendment may please be noted:

S. No.	Section & Clause Number	RFP Clause	Clarification required	Proposed Amendment
1	Certification	<p>The Applicant must have the following valid certification:</p> <ul style="list-style-type: none"> <li>• ISO 9001: 2015 - Quality Management System</li> <li>• ISO/IEC 27001:2013 - Information Security Management System</li> <li>• ISO/IEC 20000-1:2011 – IT Service Management System</li> <li>• <b>HIPPA, GDPR certificates</b></li> </ul>	<p>Kindly allow us to submit CMMI Level 5 certificate instead of ISO/IEC 20000-1:2011 – IT Service Management System.</p> <p>Kindly remove the above said certifications as the Indian healthcare eco system is currently not feasible for HIPPA and GDPR Certificates. Also, we don't have any binding legislation about these certificates.</p>	<p>The Applicant must have the following valid certification:</p> <ul style="list-style-type: none"> <li>• ISO 9001: 2015 - Quality Management System</li> <li>• ISO/IEC 27001:2013 - Information Security Management System</li> <li>• ISO/IEC 20000-1:2011 – IT Service Management System or CMMI Level 5 certificate.</li> </ul>
2	Last date of submission - 30/07/2024 till 3:00 pm.		Request for extension of last date of submission by at least 7 working days.	The last date of EOI submission is extended till 06/08/2024, 3:00 pm and opening at 3:30 pm on the same day.

All other terms & conditions shall remain unchanged.

(-Sd-)  
CGM(HQ)